

# How we help families



*"We came to bibic with hunches and instincts, exhausted from trying to gather what strategies we needed. We have left with clear, reliable information about our child's profile, for us and school. And a set of realistic steps which we can see will make a huge difference. We know this will change our child's life and we are so grateful."*



*"bibic has been so amazing at helping us navigate the long road of exploring our child's neurodiversities. We have felt very supported and have been given some fabulous tools to help our child utilise their 'super-hero powers' (as they are now being called in our house)."*



**89%**

of parents/carers think that bibic's support has helped the school to have a better understanding of the child or young person and their needs.



**81%**

said that bibic's report helped them to get a diagnosis for their child.



**74%**

agree or strongly agree that their child had improved self-esteem after bibic's support.



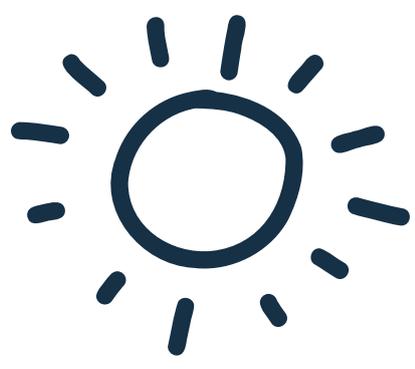
**88%**

of parents/carers agreed or strongly agreed that bibic's support has helped to reduce family stress.

*"We feel completely seen and heard for the first time. The Therapists are fantastic and the focus on practical strategies and tools give us knowledge and confidence to better support the children."*

*"bibic were so sensitive to our needs, particularly our child's. The assessment process was informed and validating. We feel more prepared for the next steps on the journey of life ahead of us."*

*"It's difficult to express how validating it is to finally be heard after years of fighting for just that. There are no words to thank bibic for their service."*



*"The journey leading up to coming here has been emotional and uncertain, but we are leaving bibic with clarity and optimism."*



*"bibic will make such a huge difference in our lives that we can look forward now to a positive future."*

*"For the first time in over 7 years I feel heard, validated and supported as a parent. bibic see beyond my child's challenges and see him for the incredible person that he is. I feel I finally have a plan to help my child to thrive and be even more awesome."*



*"Our support is a lifeline for families. Daily, we receive calls from parents struggling to find the right support, not only for their child or young adult but for the whole family. These calls can be so different, one minute, we can be sharing positive techniques, and the next, we can be discussing heartbreaking information. We listen to what our families need and do everything we can to help. We never turn away a family that needs our support, that is why we are so grateful for each and every person who gives to bibic, you are the reason we are able to do the important work that we do."* - bibic Support Services Manager, Eloise Keyworth-Wright